



VOLUNTEER NEWSLETTER

JUNE 2009

The June In-Service is scheduled for June 18th at 5:30 in the Woodland Hospice Conference Room. The topic is Ethics presented by Deanna Heath. We will be doing the topic first with dinner following. Please R.S.V.P. per the sign up sheet on the fridge in the conference room, e-mail or call Char. When signing up to attend be mindful that we are preparing and paying for dinner. If you are not going to eat, please advise that also.

Staff Changes

There will be a change in my position, I announced at the May In-Service that I would be sharing my position with **Sheral Simon**. She accepted the position of **Volunteer Co-Coordinator** and will begin June 2nd. Sheral or I will be working 9-5 Monday thru Wednesday, 9-4 Thursday and 9-3 Friday. We will overlap on Wednesdays to exchange client and volunteer information. Sheral and I will share all duties and responsibilities. The schedule will rotate 3 on 2 off, 2 on 3 off. All calls go to the same number and all e-mails end up at the same place, so no need for any of you to try to keep track of our schedules. We are both excited to begin this job share and look forward to the changes and challenges as we move forward growing our active volunteer pool and services.

Hello, everyone, Sheral here. I thought I would take a few lines to introduce myself to you. I became a volunteer here last fall. I have visited homes, nursing homes, and worked at the House. I have thoroughly enjoyed my volunteering. When Char approached me about sharing the Volunteer Coordinator position, I was thrilled to be more involved. I am a retired high school English teacher and counselor. I loved that career for 25 years, and retired 11 years ago this July. Since my school retirement, I have been the Dining Room Manager at Maxfield's Restaurant, another career I loved. Unfortunately, the economic times led to the elimination of that position.

I have been married for 37 years and have three grown children---one adopted as a teenager right from my classroom. (Fortunately, or unfortunately, I tried to take the needy ones home with me!) I am a voracious reader, love to camp and garden, and love to bake as many of you know. I hope that all of you will feel free to contact me at the House or by e-mail. Let me know if there is anything I can do to encourage you, help to get you going with volunteering, answer questions, or whatever you need.

I am really looking forward to working with Char and all of you.

News from Christine Peters

Yard Sale

Saturday, June 27, held at the old Hospice office located on the corner of Main St. and Wisconsin held in conjunction of the city wide garage sales. This has been a really good fundraiser for us in the past, but it is only as good as the quality of "stuff" we have there for sale. We will be accepting donations the beginning the week of the sale. No donations of clothes or appliances please. If you have nice furniture pieces, we will be happy to take those. We will need lots of volunteer help during that week and the day of. **We need your donations and help to make this successful. Please pass this on to friends and neighbors, encouraging them to donate to our sale.**

Second Annual NAIFA Gold Outing

The outing will be held Tuesday, August 25th at Buck's Run Golf Course. We need golfers and volunteers to help on Par 2 Holes. I did this last year and it was a lot of fun. More information will follow on this event, mark your calendars.

Farewell from Christine and Bill Peters

By now you have all heard that Bill and I will be moving to North Port, Florida the first of July. My last day of work is Friday, June 19th.

We would like to take this opportunity to tell you all how much we have loved working with you for the past 8 years. We have always considered ourselves fortunate to work with so many compassionate, selfless, and generous individuals as you.

Thank you for allowing us the opportunity to work with you and to call you friend. It has been both an honor and privilege. You have truly left a handprint on our hearts.

We know we will miss you as we embark on this new and exciting journey. This is why our door will always be open should you decide to take a trip south.

With Love, Your Friends,
Christine and Bill Peters
cbpeters11@hotmail.com

2009 Volunteer Training Fall Session

The Fall Volunteer Training Session will be held October 5, 6, 7, 12, 13, 14. Please tell your friends, neighbors, family, classmates, church and club members how much you **love** being a **Woodland Hospice Volunteer** and encourage them to join the team. If you would like a flyer to post in your church, club or school there are copies in the and on the website.

Teen Summer Camp Volunteer Training

Woodland Hospice is starting up The Teen Volunteer Program again. There are many opportunities for our youth to get involved volunteering at the Hospice House. If you know of teens that would like to be a Woodland Hospice Volunteer, please encourage

them. The training will be June 22, 23, 24 from 10:00 am until 4:00 pm. There will be crafting, nature hike, and more along with the training from the disciplines of hospice. **Any volunteers or staff** that have a burning desire to help with this training by scrap booking, tying blankets or helping to teach a discipline please contact Char.

Volunteer Progress Reports

Volunteers that do client visits in homes or at Hospice House, **please do your progress reports**. E-mailing them to me works very well, just do not use the clients last name. If there is no documentation, the visit did not happen and the hours cannot be counted toward the necessary 5% that is required in order for Woodland Hospice to receive Medicare payment. I know I put this in every newsletter, but it is so important. Those of you that work at the Hospice House facility, kitchen, grounds and office; please drop by the volunteer center and record your time in the maroon book on the table. Thank you.

When you do client visits in the Hospice House check the white board in the nurse's station for "Universal Precautions". If you see this on the board you will know the client has an infectious disease. I want to remind all of you that we were taught in volunteer training about Universal Precautions and that means we treat any environment we go into with the possibility of a communicable disease. You must always wear protection (gloves) when around bodily fluids and always wash your hands thoroughly before and after your visit. We have just found out that not all the homes have gloves available, please stop by Woodland Hospice and pick-up a bag of gloves to carry in your tote bags or car. These are always available for volunteers, make sure you ALWAYS have them with you.

Volunteer Opportunities

With many of our college student volunteers leaving for the summer we have **assignments for clients** to fill and more shifts at the facility. **Reception desk, Hospice House Aid, and Switch Board**. I will continue to put out e-mails for **Client Care needs**, but that will be followed up with phone calls until they are filled. Please let's all try and take a more active volunteer role for Woodland Hospice.

In-Services

A special thanks to all the volunteers who have been attending the In-Services. **Remember, it is highly recommended that you attend four per year.** The state surveyors look for this when an audit is done. The topics are to further train staff and volunteers to enable them to service our clients better. It is a great way to meet the staff and become more involved with the team. It is also wonderful fellowship and perhaps the only way to meet and see other volunteers.

A Special Thank-you

Emily Dongville who is a very active volunteer with Client Care, Kitchen and perhaps you met her at the Reception Desk. Emily works at Walmart and they donated \$250.00 in her name to Woodland Hospice because she is an active volunteer.

THANKS TO SO MANY OF YOU

Hospice House Volunteers

Many of you came through with extra shifts, lost sleep and patience when one of our clients Fred did not want to be alone during his last days with us. Fred was much more comfortable and was able to have a peaceful death because many of you cared.

Thanks to all of you from all the staff! Your help was deeply appreciated by Fred's son Fred.



Dozen Roses – Great Job

Mike Klicek, Cindy Darson, Autum Cooper, Maggie Foote, Mike Ross, Edie Allen, Kim Dickens, Audrey Rock, Bob Kerns, Molly Mehalko, Lynn Baca, Steven Witte, Amanda Anton, Kim Trentacostsa., Pat Coen, Sheral Simon, Tracy Henry, Vicky Schafer, Nicole Lohr, Staci Wood, Ella Strauss, Julia Schmalbach, Ewa Gorski, Kathy Preston, Nancy Roberts, Nancy Kinny, Marjie Evans, Beth Miller, Kathy Gordon, Laura Heinrich, Elizabeth Heinrich, Keith Frank, Marie Fussman, Kelsi Olkowski, Carol Kennett, Emily Dongeville, Jessica Block, Beth Miller and Christine Fowler provided many visits and client care to several clients in their homes, at assisted living and at the Hospice House. It's a great team effort. I thank you all for being so responsive to my requests and providing this outstanding service to our clients and caregivers.

Thanks to **Sally Angelos, Maggie Foote, Sarah Hays, Nancy Hyder, Shirley Gallandt, Sherrel Lee Haight, Kathy Preston, Lois Curtiss, Julia Schmalbach, Julie Ellis, Jo Redman, Kathy Gordon, Joyce Schafer, Geri Bierschbach, Carol Grossa, Judy Neely, Sheral Simon, Ella Strauss and Vicky Schafer** for your great help at the Reception Desk and Switchboard.

Thanks to **Jessica Wietala and Brooke Reese** for helping Chef Edwin with the In-Service meal, it was delicious. Thanks also to **Sheral Simon** for her wonderful cakes she brought in for our dessert and **Beth Miller** who provided a fruit salad and **Kathy Gordon** the appetizers.

A very special thanks to **Allan and Martha Riggs**. The In-Service was so informative, well done and well received. It answered many of the questions that have been asked and cleared up some misunderstanding.

I have to say thank-you to the Volunteer Personnel Committee who provided snacks for the training sessions. **Beth Miller, Vicky Schafer, Sheral Simon, Kathy Gordon** who made and brought really good snacks for four trainings and **Chuck Swartz** who buys pizza for the last night. The volunteers in training LOVE the food!

May Volunteer Hours		May Census	
Clients Served	12	Beginning	22
Client Care	310.5	Admissions	10
Reception/SB	302.5	Discharges	1
Maintenance	5	Re-admits	0
Administration	502	Deaths	13
		Ending	24
Total Hrs.	1132		

June Birthdays

Volunteers

JoAnne Painter	6-1
Sandra Price	6-1
Nancy Roberts	6-2
Ashley Jarnusevich	6-7
Marie Fussman	6-9
Allison Bugeaud	6-18
Kathy Preston	6-18
Cynthia Darson	6-19
Barb Houghton	6-20
Elizabeth Swincick	6-22
Crystal Higginson	6-23
Alice Burlington	6-23
Emily Dongville	6-24
Diane Hash	6-24
Linda Girard	6-25
Kaileigh Russo	6-30

Staff

Elizabeth Swincick	6-22
Kay Miller	6-22
Gail Barnette	6-24
Elaine Riggie	6-29